

EXHIBIT E

Continuous Redial*

Did you get a busy signal? Continuous Redial lets your phone redial those busy numbers – while you make and receive other calls.

How to Use Continuous Redial

1. When you get a busy signal, hang up, pick up the receiver again, and press *66.
2. Your phone will continue to redial that number for up to 30 minutes.
3. A special callback ring notifies you when the call connects. Just pick up the phone, and you're connected to the person you've been trying to reach.
4. To cancel, lift the receiver and press *86.

* This feature is available to all Digital Phone lines. If you do not currently subscribe to this feature it can be used on a pay-per-use basis.

© 2000 BellSouth Corporation

EXHIBIT E

Speed Call 30

Store up to 30 frequently called numbers – and dial them with two digits instead of the entire phone number.

Programming Speed Call 30:

1. Lift the handset and dial *75.
2. Listen for a stutter dial tone.
3. Choose a two-digit speed code (choose any number, 00-29).
4. Dial the phone number you want assigned to that speed code (for long distance numbers, include a "1" and the area code).
5. Press the # key. A fast busy signal indicates the number has been stored.

Changing a number in your Speed Call 30 list:

1. Lift the handset and dial *75.
2. Listen for the stutter dial tone, then enter the two-digit code you wish to change.
3. Enter the new telephone number (for long distance numbers, include a "1" and the area code).
4. Press the # key. A fast busy signal indicates the number has been stored.

Using Speed Call 30:

1. Lift the handset and listen for a dial tone.
2. Dial * followed by the desired two-digit speed code.

EXHIBIT E

Distinctive Ringing

Do you want to know who's calling – just by a special ring tone? Distinctive Ringing lets you know – with just a ring!

How to use Distinctive Ringing:

1. To set up or turn Distinctive Ringing on or off for the most recent phone number that called you, pick up your phone after your call has ended and dial *61.
2. Follow the recorded instructions.

1.800.888.1300 | midco.com

Call Trace*

Call Trace helps stop threatening, obscene, or harassing calls.

How to use Call Trace: If you receive a threatening call, hang up immediately!

1. Directly after you have hung the phone up, lift the receiver and press *57.
2. Follow the recorded instructions.

Always dial 911 in an emergency situation. The caller's name and number will not be released to you under any circumstances. Normally, it takes three successful traces before any deterrent action will be taken by a law enforcement agency.

* This feature is available to all Digital Phone lines on a pay-per-use basis.

EXHIBIT E

Last Call Return

Did they hang up before you picked up? With *69, you'll be able to return most of those calls.

How to use Last Call Return:

1. Lift the handset and dial *69.
2. A recorded voice will give you the number of the call you missed, and ask if you would like to return the call.
3. Press 1 to connect to that call.

Please note that not all numbers will be provided. Last Call Return does not work on 800 or 900 numbers, numbers outside the specified service area, and lines where Call Forwarding and some other call services have been activated.

Anonymous Call Rejection

Need to block pesky calls from numbers you don't recognize? Anonymous Call Rejection does it for you. Note: This service is included with Caller ID Name & Number. Not available by itself.

How to use Anonymous Call Rejection:

1. On your touch-tone phone, press *77.
2. Two fast busy signals confirm that the service has been activated.
3. To deactivate Anonymous Call Rejection, lift the handset and press *78. A stutter dial tone indicates the service has been cancelled.

* This feature is available to all Digital Phone lines. If you do not currently subscribe to this feature it can be used on a pay-per-use basis.

EXHIBIT E

Caller ID

Find out who is calling you – without having to pick up the phone! To use Caller ID, your phone must have a display unit that stores names and numbers of recent callers. If not, you may purchase Caller ID equipment separately.

How to use Caller ID:

1. When your Caller ID service is activated, follow the directions with your display unit.
2. PRIVATE or ANONYMOUS calls come from callers who have their names and numbers blocked.

Options to block/unblock your Caller ID:

Upon initial installation of your digital telephone service, your name and number will not be blocked unless you have elected Non-Published service.

Caller ID Block

If you block your name and number, the receiving party's Caller ID equipment will not see this information. PRIVATE will be displayed instead. All outgoing call information will show on Caller ID unless you place a Caller ID Block on your line before dialing.

How to use Caller ID Block:

1. Dial *67 before you place a call.
2. When you hang up, your Caller ID feature is restored.

EXHIBIT E

Unlocking your Caller ID Block
(with Non-Published Service)

If you have Non-Published Service, you can still unblock the default Caller ID Block feature.

How to unblock Caller ID:

1. Dial *82 before you place a call.
2. When you hang up, Caller ID blocking will be restored.

Non-Published Service

Do you prefer privacy? With Non-Published Service, your number is not listed in the phone book – nor is it available from 411 information. Plus, your Caller ID is automatically blocked on all outgoing calls.

Non-Listed Service

Looking for a way to let people have access to your phone number – without being listed in the phone book? With Non-Listed Service, your number is not published in the phone book – but is available from 411 information.

EXHIBIT E

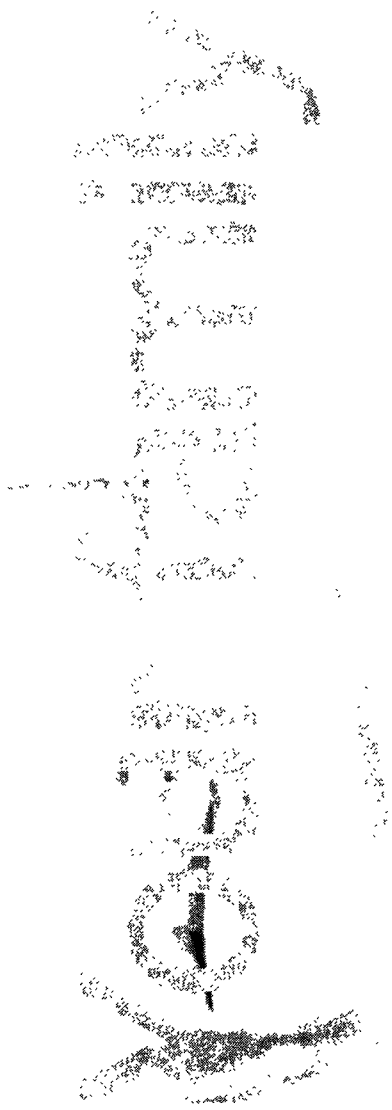
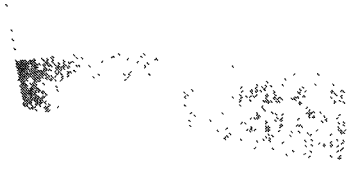


EXHIBIT E



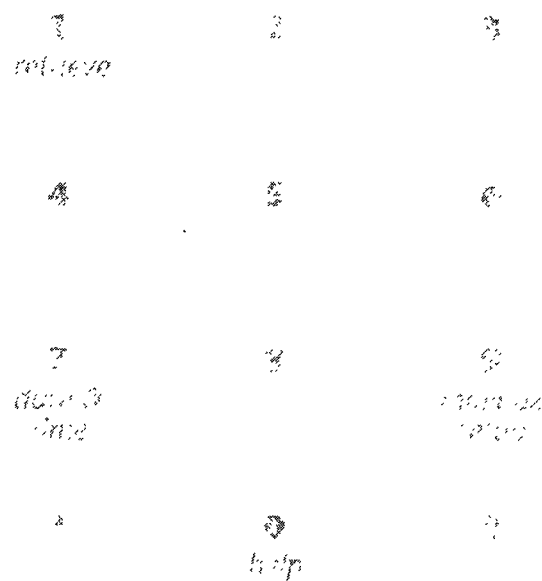
Accessing Your Main Menu
from your own phone

1. Dial 611 and follow the prompts.
(Your 10-digit mailbox number is your area
code + phone number.) If Auto Login is ON
then you may skip steps 2 and 3.
2. Press #.
3. If requested, enter your password,
then #. (Your default password is 0000.)

Accessing Your Main Menu
from another phone

1. Dial 1.877.700.2224 and follow the prompts.
(Your 10-digit mailbox number is your area
code + phone number.)
2. If requested, enter your password,
then #. (Your default password is 0000.)

EXHIBIT E



Main Menu options

- Press 1 to retrieve messages.
- Press 7 to hear current date and time.
- Press 9 for your mailbox setup menu.

Mailbox setup menu options available in the Setup Menu

- Press 1 for greeting options.
- Press 2 to change password.
- Press 4 to enable/disable auto login.
- Press 8 to record your name.
- Press * to return to the main menu.

Main Menu options

1 800 888.1300 | midco.com/midco

EXHIBIT E

1 Listen	2 Record	3 Delete
4	5	6
7	8	9
* return to setup	0 help	#

Greeting options

Greeting options (Pressing 1 from Setup Menu)

- Press 1 to listen to your greeting.
- Press 2 to record greeting.
- Press 3 to delete greeting.
- Press * to return to the Setup Menu.

Changing your password (Pressing 2 from Setup Menu)

- Enter your NEW password, followed by #.
(Your password can be up to 16 digits long. Be sure to remember your new password for future reference.)
- Re-enter your NEW password to verify it.

1 play	2 over	3 delete
4 save as new	5	6
7 quit save	8 no open	9 in open
* return to menu	10 help	* end

*You may also listen to voicemail through your email.
See eVOICE for more information.

Options available to the Getrieve team

- Whole Fielding to Messages and 4 m.

- Press 1 to play message.
- Press 2 to save message and go to next one.
- Press 3 to delete message and go to next one.
- Press 4 to save message as new.
- Press 7 to back up 3 seconds.
- Press 8 to pause/continue message.
- Press 9 to go forward 3 seconds.
- Press * to return to the main menu.

EXHIBIT E

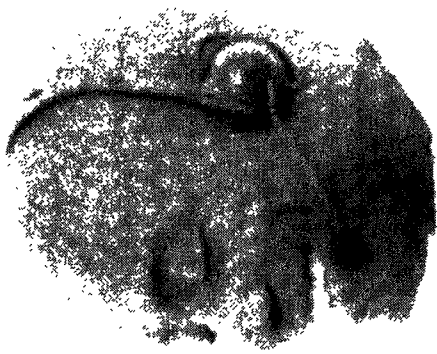


EXHIBIT E

Do Not Call Registry

Do you get annoyed by unsolicited telemarketing calls? Prevent them by registering your home and cell phone numbers with national and state Do Not Call lists.

It's a free service. You should stop receiving unsolicited telemarketing calls roughly a month after registering. However, you may still rightfully receive calls from:

- Companies you have an existing business relationship with.
- Companies you owe money to.
- Companies you have previously granted calling permissions.

Businesses may also call you to set up a face-to-face meeting – but they must not attempt to sell you anything during the call. And even under these circumstances, you can request not to be called in the future. During the phone call, simply ask that you be placed on the company's Do Not Call list. By doing so, the company no longer has the right to contact you.

Scam artists have taken advantage of the popularity of Do Not Call lists. These callers claim they are a Do Not Call Registry representative, and need your personal information to verify or confirm that you want to be on the list. These scammers may attempt to trick you into giving up financial information – by saying that signing up on the list requires payment or a fee. Once again, NEVER provide your personal or financial information to an unsolicited caller – even if they sound friendly or legitimate over the phone.

EXHIBIT E

Do Not Call Registry tips for consumers

- Once you sign up for the Do Not Call Registry, you do not need to confirm your personal information.
- Never share your personal information with someone who calls you claiming to represent Do Not Call lists or organizations attempting to stop fraud.
- You will never receive a legitimate call asking if you want to be put on a Do Not Call list; you must proactively contact the state or national registry on your own.
- Most telemarketers must buy an updated copy of the state's Do Not Call list every 90 days.
- By law, telemarketers must identify themselves, the company they represent (they cannot block Caller ID), and the product they are selling.
- Always keep your bank account, credit card, and Social Security numbers to yourself – unless you know exactly who you're dealing with. Fraudulent companies and scammers can electronically debit your account very quickly if you provide them with this information.
- If you gave your bank account number to a fraudulent telemarketer, contact your bank to stop payment. If the payment has already been taken out, you can still ask your bank to credit your checking or savings account – if you did not clearly authorize the debit.

EXHIBIT E



For more information – or to place
your number on the Do Not Call list
for free – contact:

National Registry

Phone: 1.888.382.1222*

TTY: 1.866.290.4236

* You must call from your home phone
and/or cell phone in order to register.

EXHIBIT E

To report or receive help with a suspicious call, contact:

National

U.S. Secret Service
Department of Justice
Washington, DC 20503

445 12th Street SW
Washington, DC 20554
Phone: 1.888.382.1222
TTY: 1.866.290.4236

Local

In Minnesota

Minnesota Department of Public Safety
85 7th Place East, Suite 500
St. Paul, MN 55101
Phone: 1.800.657.3602 or 1.651.282.5064

Other

31

In North Dakota

North Dakota Bureau of Criminal Investigation
4205 State Street
Bismarck, ND 58502
Phone: 1.701.328.3404 or 1.800.472.2600

For more information, visit:

In South Dakota

South Dakota Bureau of Criminal Investigation
500 East Capitol Avenue
Pierre, SD 57501-5070
Phone: 1.800.332.1782

For more information, visit:

1.800.8.1111 or <http://www.dhs.gov>

EXHIBIT E

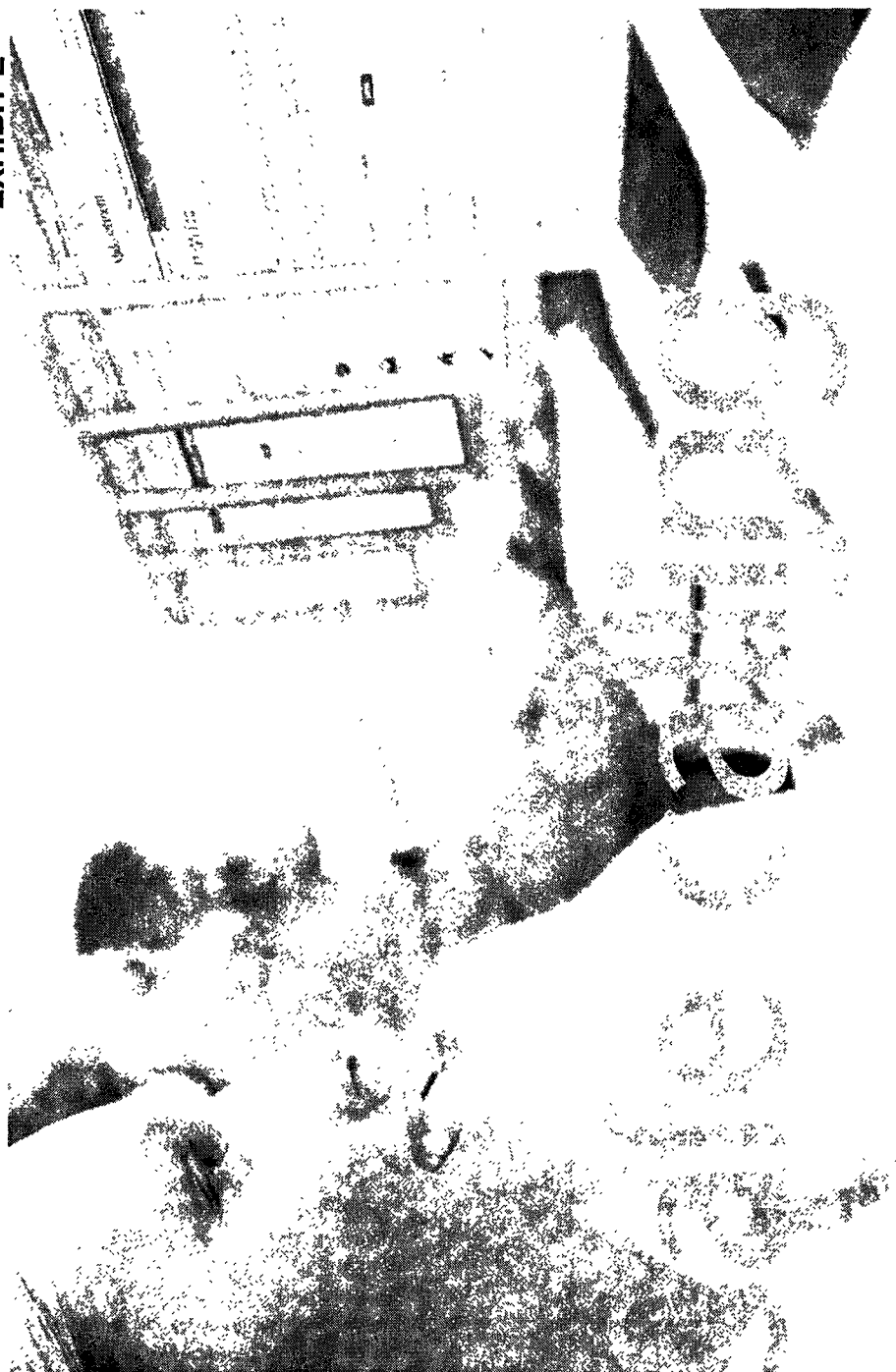


EXHIBIT E



EXHIBIT E

How to apply for Lifeline Assistance

For some people, especially the homebound, the telephone is a lifeline to the outside world. Low-income telephone subscribers can apply for aid to help with their phone bill through Lifeline Assistance programs.

Lifeline Assistance

Lifeline Assistance provides eligible subscribers a minimum amount per month toward basic home telephone service. Lifeline subscribers may receive long distance blocking on their telephone line at no charge.

How to apply

To apply for either of these programs, please click the APPLICATION HERE link at: www.fcc.gov/consumers/your_fcc_rights/lifeline.

Or feel free to call our friendly Customer Care Team at 1.800.888.1300. We'll be happy to assist you.

EXHIBIT E

Telephone Relay Services provide support assistance to our hearing and speech impaired customers throughout the region. The service utilizes operators, who facilitate the communication between the calling and receiving parties. These services are available 24 hours a day, 365 days a year. Please review the specific information that applies to your state of residence.

Minnesota Relay Calling

Dial 711 or
1.800.627.3529
1.877.627.5448 (SPANISH)
1.877.627.3024 Voice Carry Over
1.877.627.3848 Speech-to-Speech
1.877.243.2823 Captel

The Telephone Equipment Distribution program (TED) provides specialized telephone equipment at no cost for income-eligible Minnesotans. For more information, please call 1.800.657.3663 (VOICE) or 1.888.260.6555 (TTY).

Minnesota Relay provides free and full telephone accessibility to anyone who is hard of hearing, deaf or speech disabled.

For information offered through Minnesota Relay, call 1.651.602.9005 or 1.800.657.3775 (TTY).

EXHIBIT E

North Dakota Relay Service

Dial 711 or

1.800.366.6888 (TTY Users)

1.800.366.6889 (VOICE Users)

1.877.366.3709 (SPEECH IMPAIRED Users)

1.800.435.8590 (SPANISH)

There is no charge for using the relay service within your local calling area. Long distance calls made through the Relay Service Provider will be billed, but at a reduced rate. As a courtesy, this discount is given to compensate for the additional time needed to place a relay call.

For online information about Relay North Dakota, go to:



EXHIBIT E

South Dakota Relay Calling

Dial 711 or
1.800.877.1113
1.877.981.9743 (SPANISH)

To place your call once connected to the service, ask the communications assistant to dial the area code and telephone number you wish to call. The communications assistant will type spoken words to the TTY user – and speak the typed words to the standard phone user.

It is best to speak slowly and directly to the person you are calling. Say “go ahead” or type “GA” (on the TTY) each time you finish your part of the conversation.

South Dakota residents who are deaf, hard of hearing, deaf-blind or speech disabled are eligible to receive specialized telephone equipment (at minimal or no cost) through the Distribution Program at CSD.

For more information on how to obtain specialized telephone equipment in South Dakota, call 1.605.367.5759 or 1.866.246.5759 (VOICE/TTY).

EXHIBIT E



EXHIBIT E

Q. How does Midcontinent Digital Phone Service work?

A. Most Midcontinent Digital Phone telephone lines use Voice over Internet Protocol (VoIP) technology that sends your conversation over our private network in highly reliable digital packets. With Midcontinent Digital Phone, the quality and performance of each call is assured with advanced networking equipment and technology not available with regular Internet-based phone service.

Under no circumstances should you move or disconnect the power source of the Digital Phone equipment while your services are active. This will ensure that you have dial tone and access to 911. If you need to have your Digital Phone equipment moved, please contact us at 1.800.888.1300 and we will gladly assist you.

Q. What equipment is needed for Midcontinent Digital Phone Service?

A. Our qualified technicians will install Digital Phone Service equipment in your home, allowing you to use the telephones you currently have. There is no monthly service charge for this equipment.

EXHIBIT E

Q. What should I do with the Midcontinent Digital Phone equipment if I move or disconnect my services?

A. If you are moving, please try to call us at least two weeks in advance so your services are not interrupted. When moving within a Digital Phone market, please take your Digital Phone equipment with you and have it available for the technician on the day and time of install.

If you are disconnecting your telephone service or moving to a non-Digital Phone market, please return the Digital Phone equipment to Midcontinent Communications within five calendar days to avoid a \$175.00 - \$200.00 non-returned equipment charge to your account.

Q. Do I need to be home for the installation of Midcontinent Digital Phone Service?

A. Yes. You or someone over the age of 18 must be present for the installation. The technician will need to enter your home to install the Digital Phone equipment. The average length of this install is approximately 90 minutes. During this time, the technician will also check other Midcontinent Communications' services to ensure that you are receiving the highest quality of service.